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Dr Armand Borovik MBBS, MComm, FRANZCO

Dr Parth Shah MBBS (Hons), BSc(Med) Hons MMed (Ophth. Sc.), FRANZCO

Dear Patient

We hope you are keeping well and safe in these challenging and uncertain times. We want to reassure you that Southern Ophthalmology continues to function as an essential service, looking after the eye health of our patient at our 3 locations in Kogarah, Miranda and Wollongong. We will be recommencing elective surgery (as per the NSW and Federal Governments Guidelines) in the week commencing 4 May 2020 and hope once again to be able to assist you should you require an elective eye operation.

The health and well-being of our patients and staff is of the utmost importance to us. We constantly review our Coronavirus prevention measures to keep us all safe. These measures include:

## 1) Hand-hygiene

- a) all patients and visitors are required to use hand-sanitiser located at the front door
- 2) Temperature
  - a) We check the temperature of all staff, doctors, patients and visitors on arrival.
  - b) Anyone with a fever is requested not to attend our practice and is asked to see their general practitioner for further management and investigation.

## 3) Social distancing

- a) We have reduced patient bookings
- b) Increased spacing between waiting room chairs
- c) Non-essential visitors/carers are requested to wait outside the practice until called

## 4) Masks

**MIRANDA** 

WOLLONGONG

a) Our staff and doctors will be wearing masks as a precaution

## 5) Cleaning of Environment and Equipment

- a) All equipment that comes into contact with patients will be cleaned thoroughly using alcohol wipes
- b) Other equipment such as keyboards, computer mouses, desk surfaces, phones, eftpos terminals, waiting room chairs, door handles and magazine tables will be periodically cleaned throughout the day with neutral detergent and a lint free cloth

We also offer a telehealth service if you are unable to attend the rooms for a consultation. Through this service we are able to maintain continuity of care and assess the need for a face to face consultation.

If you have any questions please do not hesitate to contact us.

The staff and doctors of Southern Ophthalmology

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